2024 ASC Quality Reporting Update

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Reconsideration Request for the ASCQR Program

The ASCQR Program CY 2024 payment determination lists are available in both PDF and Excel formats on the QualityNet website

(<u>https://qualitynet.cms.gov/asc/ascqr/apu</u>). A reconsideration request for the CY 2024 payment determination decision can be submitted in the event an ASC elects to appeal an adverse APU determination. Reconsideration Request process information and access to the Reconsideration Request form are on the QualityNet website (<u>https://qualitynet.cms.gov/asc/ascqr/apu#tab2</u>). The deadline to submit this reconsideration request to CMS is no later than March 18, 2024.





ASC Quality Reporting Program (ASCQR) Requirements In 2024, ASC Quality Reporting Program, there will be twelve (12) measures reported for facilities to avoid a reduction in the following year's Medicare			
reimbursement.	o avoid a reduction in the	following year's Medicare	
Seven (7) Web Based Measures:	Four (4) Claims Based Measures:	Reported through National Healthcare Safety Network (NHSN):	
ASC-1 ASC-2 ASC-3 ASC-4 ASC-9 ASC-13	ASC-12 ASC-17 ASC-18 ASC-19	ASC-20	

2024 Medicare Hospital Outpatient Prospective Payment System (OPPS/ASC) Final Rule Released on November 2, 2023 <u>https://federalregister.gov/d/2023-24293</u> ASC Quality Reporting Program begins on page 473 Section XV. *Requirements for the Ambulatory Surgical Center Quality Reporting (ASCQR) Program*



WEB BASED MEASURES















	ASC Quality Reporting Program Measures
<u>ASC-13</u>	: Normothermia Outcome
Data s	submitted for <u>a sampling</u> that meets the denominator criteria
• Web E	Based Reporting via HQR Secure Portal (<u>https://hgr.cms.gov/hgrng/login</u>)
	SC does perform procedures related to this measure, select the green "Start Measure" icon next to ASC-13. Remember: Any with red asterisks indicates a mandatory field.
The nu	umerator and denominator must be completed.
	SC does not perform procedures related to this measure, select the box under the measure name and description that states, se enter zeros for this measure as I have no data to submit."
	ollection: January 1-December 31, 2023 Jomission: January 1-May 15, 2024



ASC Quality Reporting Program Measures
ASC-14: Unplanned Anterior Vitrectomy
Data submitted for <u>all patients</u> that meet the denominator criteria
Web Based Reporting via HQR Secure Portal (<u>https://hqr.cms.gov/hqrng/login</u>)
• If an ASC <u>does</u> perform procedures related to this measure, select the green "Start Measure" icon next to ASC-14. <i>Remember: Any area with red asterisks indicates a mandatory field.</i>
The numerator and denominator must be completed.
 If an ASC <u>does not</u> perform procedures related to this measure, select the box under the measure name and description that states, "Please enter zeros for this measure as I have no data to submit."
Data collection: January 1-December 31, 2023 Data submission: January 1-May 15, 2024







AS	SC-17: Hospital Visits after Orthopedic Ambulatory Surgical Center Procedures
•	The measure outcome is all-cause, unplanned hospital visits (Emergency Department Visit, Observation Stays, Unplanned Inpatient Admission) within seven days of an orthopedic procedure performed at an ASC.
•	Data is pulled by CMS from the Medicare Fee for Service claims previously submitted by the hospital that the patient visits within seven days of the orthopedic procedure.
•	No data submission or reporting required from the ASC
•	Claims Detail Reports (CDR) and Facility-Specific Reports (FSR) will be made available to facilities via the HQR Secure Portal prior to public reporting.
•	Information regarding this measure and timelines for the CDRs and FSRs is located at https://qualitynet.cms.gov/asc/measures.
•	Data is updated periodically on Care Compare.





OAS CAHPS SURVEY



ASC Quality Reporting Program Measures ASC-15 (a-e) Outpatient and Ambulatory Surgery Consumer Assessment of Healthcare Providers and Systems (OAS CAHPS) Survey Voluntary reporting begins with CY 2024 reporting period. Mandatory reporting begins with CY 2025 reporting period/CY 2027 payment determination. The survey now contains 34 questions for mail (2022 version) instead of 37 questions (2021 version). Telephone version only contains 32 questions The mail survey questionnaire contains two questions that ask if anyone helped the sample member complete the survey.

ASC Quality Reporting Program Measures
ASC-15 (a-e) Outpatient and Ambulatory Surgery Consumer Assessment of Healthcare Providers and Systems (OAS CAHPS) Survey
 22 questions related to the patient, the facility, communication, and patient reported outcomes 12 demographic questions ASCs may add up to 15 supplemental questions (These could be questions the ASC develops specific to their facility or from an existing survey. All supplemental questions must be placed after the core OAS CAHPS Survey questions (Questions 1 through 24).
Survey is currently available in English, Spanish, Chinese and Korean
Need to have 200 completed surveys over a 12-month period
 Smaller ASCs that cannot collect 200 completed surveys over a 12-month reporting period will be required to survey all eligible patients (that is, no sampling).











OAS CAHPS Participation Overview

- 7. Avoid influencing patients in any way about how to answer the OAS CAHPS Survey. For example, facilities may not hand out any information to patients about how to answer the survey. (Please refer to the section Communications with Patients About the OAS CAHPS Survey in Chapter III of the OAS CAHPS Survey Protocols and Guidelines Manual found at https://oascahps.org/Survey-Materials
- 8. On the OAS CAHPS website, review the survey data submission reports to ensure the data were submitted by your survey vendor on time and without errors. To access these reports, click on the "Data Submission Reports" link under the "For Facilities" menu tab after logging into the website.

https://oascahps.org/OAS Part Overview.pdf



Protocols and Guidelines Manual (Version 7.0: Updated Nov 2022 (722 pages) https://oascahps.org/Portals/0/OASProtocolsGuidelineManual_v7.0.pdf

- Communications With Patients About the OAS CAHPS Survey- page 16
- Patient Eligibility Requirements- page 37
- Mail-Only Administration Procedures- page 75
- Telephone-Only Administration Procedures- page 89
- Mail with Telephone Follow-Up Survey Administration Procedures- page 101
- Web with Mail Follow-Up Administration Procedures- page 123
- Web with Telephone Follow-Up Administration Procedures- page 153
- Public Reporting- page 271

https://oascahps.org/Survey-Materials

OAS CAHPS
Communications With Patients About the OAS CAHPS Survey
Information to patients about the survey <u>can include</u> the following messaging:
 The ASC is participating in the survey to learn more about the quality of health care that patients receive.
 Patients may be selected to participate in a survey about their experience at the ASC.
 Indicate the mode of the survey that the patient should anticipate receiving (telephone, mail or web).
https://oascahps.org/Portals/0/OASProtocolsGuidelineManual_v7.0.pdf

Communications With Patients About the OAS CAHPS Survey

It is not acceptable for ASCs to do any of the following:

- Provide a copy of the OAS CAHPS Survey questionnaire, cover letters or invitation letters/email messages to the patients.
- Ask any OAS CAHPS or similar questions of patients prior to administration of the survey or after discharge.
- Include words or phrases verbatim from the OAS CAHPS Survey in marketing or promotional materials.
- Attempt to influence their patients' answers to the OAS CAHPS Survey questions.
- Tell the patients the facility hopes or expects their patients will give them the best or highest rating or to respond in a certain way to the survey questions.

https://oascahps.org/Portals/0/OASProtocolsGuidelineManual_v7.0.pdf

	OAS CAHPS
<u>c</u>	Communications With Patients About the OAS CAHPS Survey
lt	t is not acceptable for ASCs to do any of the following:
•	Imply that the ASC or its staff will be rewarded for positive feedback from patients.
•	Offer incentives of any kind to the patients for participating (or not) in the survey.
•	Help the patient answer the survey questions, even if the patient asks for the provider's help.
•	Ask patients why they gave a certain response or rating to any of the OAS CAHPS Survey questions.
•	Include any messages or materials promoting the ASC or the services it provides in survey materials, including mail survey cover letters, questionnaires, telephone interview scripts, web survey instruments, and web survey letters or email messages.
	https://oascahps.org/Portals/0/OASProtocolsGuidelineManual_v7.0.pc

Patient Eligibility Requirements

A patient must meet all the 12 eligibility criteria below to be eligible for the OAS CAHPS survey.

- 1. Patients who had at least one eligible outpatient surgery/procedure during the sample month (including outpatient surgeries and procedures when the patient had an overnight stay for observation but was not admitted to the hospital as an inpatient);
- 2. Patients who were at least 18 years of age when they received their outpatient surgery or procedure;
- 3. Patients regardless of insurance or method of payment;
- 4. Patients whose outpatient surgery or procedure was given in an HOPD or ASC as defined by the project;

https://oascahps.org/Portals/0/OASProtocolsGuidelineManual v7.0.pdf

OAS CAHPS
Patient Eligibility Requirements
5. Patient's surgery or procedure meets project eligibility definitions, which are as follows:
5a. A procedure is OAS CAHPS-eligible if it has a G-Code8 of G0104, G0105, G0121,or G0260, or
5b. A surgery, diagnostic procedure, or other type of procedure is OAS CAHPS-eligible if it has a CPT-49 code in the 10004–69990 range, was performed in an outpatient surgery department or ambulatory surgery center, and if it has no accompanying modifier of 73 or 74 (discontinued procedure)
5c. Note that a facility may assign more than one code to a surgery or procedure. The presence of one eligible G- code or CPT code is all that is needed to make it OAS CAHPS-eligible.
6. Patients who have a domestic U.S. mailing address;
7. Patients who are not deceased;
8. Patients who do not reside in a nursing home;
9. Patients who were not discharged to hospice care following their surgery;
https://oascahps.org/Portals/0/OASProtocolsGuidelineManual_v7.0.pc

Patient Eligibility Requirements

10. Patients who are not identified as prisoners;

11. Patients who did not request that the HOPDs or ASCs protect their identity (that is, not release their name and contact information to anyone other than facility personnel), hereafter referred to in this manual as "no publicity" patients; and

12. Some states have regulations and laws governing the release of patient information for patients with specific illnesses or conditions, and for other special patient populations, including patients with HIV/AIDS. It is the HOPD's or ASC's responsibility to identify any applicable state laws and regulations and exclude state-regulated patients from the survey as required by law or regulation.

https://oascahps.org/Portals/0/OASProtocolsGuidelineManual v7.0.pdf

C	DAS CAHPS	
For all modes the survey vendor must:		
 Initiate the survey for each monthly sample no later than 3 weeks (21 days) after the close the sample month. 		
Complete data collection six weeks (42	2 days) after the survey initiated.	
 Submit data files to the OAS CAHPS Data Center on the second Wednesday of Janu April, July and October. 		
Quarter and Year	Data Submission Deadline	
2023 Quarter 3	January 10, 2024	
2023 Quarter 4	April 10, 2024	
2024 Quarter 1	July 10, 2024	
2024 Quarter 2	October 09, 2024	
2024 Quarter 3	January 08, 2025	
https://oascahps.org/P	ortals/0/OASProtocolsGuidelineManual_v7.0.pdf	















The ASC can report any month in the quarter through 11:59pm Pacific Time of that quarterly deadline.	
Quarterly Data Submission	Deadline
Quarter 3 2023 (July 1 – September 30, 2023)	February 15, 2024
Quarter 4 2023 (October 1 – December 31, 2023)	May 15, 2024



Equilities of	can submit COVID-19 vaccination data to NHSN in three ways:
raciilles c	
1. Directly	into the data entry screens of the COVID-19 vaccination module
2. Through	h .CSV upload into the Weekly COVID-19 vaccination module
3. As of Se	eptember 2023, by the Person-Level COVID-19 vaccination form
1. Directly	into the data entry screens of the COVID-19 vaccination module:
Data Tr	acking Worksheet for COVID-19 Vaccination Among Healthcare Personnel (October 2022)- Excel spreadsheet
– Trac	king Worksheet
– Rep	orting Summary
 The Oc NHSN. 	tober 2022 version of the Excel Data Tracking Worksheet is the latest version however it is no longer being maintained by

	COVID-19 Vaccination Reporting
2. T	hrough .CSV upload into the Weekly COVID-19 vaccination module
• •	New .CSV templates and example files are listed at the abovementioned website.
3. P	Person-Level COVID-19 vaccination form
• 1 • 1	Helps users organize and manage their facility's data The application calculates and enters the weekly totals for you. The application determines who is up to date based on vaccination dates and reporting week. It applies the up-to-date definition for the acility.
-	 Webinar regarding training for the Person-Level COVID-19 vaccination form at the abovementioned website. Slides for webinar: <u>https://www.cdc.gov/nhsn/pdfs/hps/covidvax/hps-nhsn-person-level-vaccination-sep-2023-508.pdf</u>
	https://www.cdc.gov/nhsn/hps/weekly-covid-vac/index.htm









ASC-20 COVID-19 Vaccination Coverage Among Health Care Personnel (HCP)

The Ambulatory Surgical Center Quality Reporting (ASCQR) Program provides a Web-Based Measure Status Listing that allows facilities to check their data submission status for web-based measures in the program.

- https://www.gualityreportingcenter.com/en/ascgr-program/data-dashboard/ccn/
- COVID-19 Lookup (CY 2025 Medicare Payment Update): enter your ASC's CCN to see your facility's submission status.

Please note that currently this page is only being updated monthly, so if you just submitted your data, it might not yet be displayed there.

Data last updated on: NHSN Submission: January 17, 2024

ASC Lookup Tools <u>https://www.qualityreportingcenter.com/en/ascqr-program/data-dashboard/ccn/</u> • <u>Web-Based Status Listing</u> (PY 2024) Provides a quick way to determine if your facility has completed data submission for ASC-9, ASC-11 (voluntary), ASC-13, ASC-14 and ASC-20. Enter your facility's CMS Certification Number (CCN) or National Provider Identifier (NPI). Data last updated on: Web Based Measures Submission: May 16, 2023 NHSN Submission: January 17, 2024



- There are seven measures publicly reported (ASC-9, ASC-11, ASC-12, ASC-13, ASC-14, ASC-17, ASC-18 and ASC-20).
- <u>https://www.medicare.gov/care-compare/</u>
- Click "Hospitals" icon
- Click "Visit the ASC data on CMS.gov"
- · Can view data by facility, state and nationally

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Questions?	
 For ASC Quality Reporting Program Questions: <u>https://cmsqualitysupport.servicenowservices.com/qnet_ga?id=ask_a_question</u> 866-800-8756 from 7am-6pmET 	
 NHSN: <u>NHSN@cdc.gov</u> Subject Line: Please write "Person-Level COVID-19 Vaccination Form- HPS Compon type for a faster reply Telephone: 1-800-CDC-INFO (232-4636) 	ent" along with your facility



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Upcoming Webinars				
DATE	\bigcirc	CE	WEBINAR TOPIC	SPEAKER
FEB 23	60	RN, CASC	Competency Assessment in Healthcare	Jim Stobinski
MAR 25	20		Building Your Financial Acumen: ASC Fee Schedule	Nancy Stephens
APR 25 - 26			ASC NURSE LEADERSHIP CONFERENCE No Webinar	
MAY 20	20		ST108 in ASCs: A Clear Guide for Understanding and Implementation	Apryl McElheny
JUN 28	60	RN, CASC	How to Deliver Excellent Customer Service in Your ASC	Elizabeth Monroe
JUL 29	20		Harmonizing Success: Unlocking RCM Fundamentals for ASC Excellence	JR Thompson
AUG 26	60	RN, CASC	A Culture of Security: Preventing DEA Scheduled Medication Diversion in the ASC	Gregory Tertes
SEP 30	20		Before It's Mandatory: Understanding OAS CAHPS	Vanessa Sindell
OCT 25	60	RN, CASC CAIP	A Comprehensive Review of the ASC QAPI Program	Debra Stinchcomb
NOV 25	20		Annual Survey Watch Report 2024	Vanessa Sindell
DEC 13	60	RN, CASC CAIP	Infection Control Risk Assessment: A Guided Review	Crissy Benze
			www.ProgressiveSurgicalSolutions.c	com/webinars