

Monthly  
**educational webinars**  
for busy ASC professionals.




**RN, CASC and CAIP** CE credit  
offered for select sessions\*



**2021**

*\*Progressive Surgical Solutions, division of BSM Consulting is approved by  
the California Board of Registered Nurses, Provider #17435 and BASC, Provider #1016.*

# PSS MONTHLY WEBINARS 2021

DATE		TITLE	DESCRIPTION	PRESENTER	CE
JAN 27	20 Min.	<b>ASC Quality Reporting Update</b>	CMS requirements and quality reporting can be challenging for perioperative leaders in the ASC setting. Participants will receive current information on the quality program, what reporting is required, and the definitions/frequently asked questions for the indicators.	<b>Gina Throneberry</b> RN, MBA, CASC, CNOR ASCA	
FEB 26	60 Min.	<b>Accounts Receivable Benchmarking Study</b>	Have you ever wondered how long it takes other ASCs to receive payment from the top payers? PSS has partnered with Waystar to complete an A/R Benchmarking study. Compare your ASC to the rest of the industry and find out the tools you need to get paid faster.	<b>Nancy Stephens</b> <b>Mike Venard</b> Waystar	RN CASC
APR 2	20 Min.	<b>How to Rightsize Your Anesthesia Team   Efficiency and Functionality in Staffing</b>	Anesthesia plays an important role in the ASC setting. It also presents challenges: overhead, staffing inflexibility, and a lack of team commitment/ownership. Learn from real examples how Anesthesia services can contribute more than just anesthesia delivery and how to handle common issues.	<b>Chris Caldwell</b> CRNA Care Plus Management	
APR 30	60 Min.	<b>Infection Investigation   A Case Study</b>	We do everything we can to avoid infection, but we should also be prepared for when they do occur. What steps do you take? How thorough should the investigation be to determine the cause? Are you ever able to rule out the facility as responsible? Join us as we walk you through an infection investigation step-by-step.	<b>Crissy Benze</b> MSN, BSN, RN <b>Vanessa Sindell</b> MSN, BSN, RN	RN CASC CAIP
MAY 27	20 Min.	<b>How to Run a Governance/QAPI Meeting</b>	Do you scramble to draft your QAPI and Governing Body meeting agendas at the last minute? Are you confident that they cover CMS, accreditation and risk management requirements? Join us to review required meeting agenda items and learn how to make sure your meetings are productive and accurately reflect the activities of your ASC.	<b>Debra Stinchcomb</b> MBA, BSN, RN, CASC	
JUN 18	60 Min.	<b>Life Safety Risk Assessment   What is it and What is Required</b>	The purpose of Life Safety Risk Assessments is to identify and manage all risks associated with maintaining a safe, functional, and supportive environment. The risk assessments focus on the building or space and the special features and equipment that are designed to protect patients, visitors and staff: safety and security, hazardous materials and waste, fire life safety, medical equipment, utilities, etc. Join us to learn more about the various types of assessments and their specific functions.	<b>John Crowder Jr.</b> PG, CHFM, CFPS	RN CASC

Register each month at: <https://progressivesurgicalsolutions.com/pss-webinars/>

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DATE		TITLE	DESCRIPTION	PRESENTER	CE
JUL 26	20 Min.	<b>How to Make a Performance Appraisal Effective</b>	Performance appraisals provide an invaluable opportunity for meaningful staff assessment and development. Yet too often they are conducted in a perfunctory manner, failing to raise the standards of performance for individuals and the greater team. Learn some tips and tricks to incorporate into your assessment process to implement effective performance reviews.	<b>Regina Boore</b> MS, BSN, RN, CASC	
AUG 20	60 Min.	<b>Problem Employee   How to Manage, How to Win</b>	Do you have a “problem” employee who has monopolized the attention of HR for far too long? This webinar will present real life scenarios and how to handle them. We will discuss strategies for defining success with these employees, outline best practices for sticky situations, and most importantly, offer advice on how to stay out of court – or win your case if litigation ensues.	<b>Abtin Mehdizadegan</b> <i>Cross, Gunter, Witherspoon &amp; Galchus</i>	RN CASC
SEP 27	20 Min.	<b>Customer Service in the ASC   Enhancing the Patient Experience</b>	ASCs have a unique opportunity to set themselves apart. We retain complete control over our ability to exceed patient expectations with unprecedented levels of customer service. A little extra attention in our communications, comforts offered, and level of professionalism, combined with the already high-levels of efficiency, cleanliness, organization, and outstanding outcomes, will set your ASC apart.	<b>Laurie Brown</b> MBA, COMT, COE, CPC, CPMA, OSC	
OCT 29	60 Min.	<b>Credentialing Review</b>	Medical staff credentialing is still one of the top 10 most frequently cited deficiencies on any kind of survey. It requires great attention to detail, but ultimately it is simply a paper shuffle. We will share our scripted Credentialing Guide that walks you through the entire process to ensure compliance. Join us to gain a better understanding of the exact requirements for medical staff and allied health professional credentialing.	<b>Crissy Benze</b> MSN, BSN, RN	RN CASC
NOV 29	20 Min.	<b>Annual Survey Watch Report</b>	Our consulting team has the advantage of working with scores of facilities across the country, going through a variety of different types of surveys, including State licensing, accreditation, and Medicare certification. You can benefit from our experience! Join us for a summary of deficiencies cited over the past year.	<b>Vanessa Sindell</b> MSN, BSN, RN	
DEC 17	60 Min.	<b>TBD</b>			

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