

March 18, 2020

Dear Clients and Friends,

We hope that you and your families are well and staying safe as the coronavirus pandemic continues to unfold.

We understand you are facing difficult decisions which impact your business, your staff and your patients. Amid school closures, the cancellation of historic traditions like the St Patrick's Day Parade, restaurant and retail closures, and the cancellation of beloved sporting events like March Madness...we are all coming to grips with the obvious; no one will escape this disaster unscathed. As a nation, we are being asked to do our part to "flatten the curve". We have been told the next two weeks are critical. Social distancing is the new normal for most, shelter in place for some.

As a company, we have made adjustments. Travel is on hold and the entire BSM/PSS organization is working from home. We are closely monitoring developments regarding COVID-19. We want you to know we are here to support you and are committed to making sure we provide you the most current and accurate information to make informed decisions for your ASC.

In some cases, government agencies have forced ASC closures. Some ASCs are opting to close voluntarily, for two weeks. Potential COVID-19 exposures, supply chain issues, expanding government mandates, and patient cancellations may take the decision out of our hands.

**We are still working... from a distance.** We have compiled a list of pertinent resources for your convenience linked below. eSupport members are encouraged to check out the COVID-19 page on Progressive eSupport (linked on the homepage) daily. We are updating it constantly. If you have not already, we encourage you to join our private Facebook group for ASC Nurse Managers and Administrators. It is a growing and engaged community of peers across the country sharing their experiences. Join the conversation using the link below. We are developing an action plan for implementation in the event a closure is necessary. We understand this is a stressful time, and there is no end in sight. We want you to know that we are here to support you and provide guidance as you navigate this uncharted territory.

[COVID-19 Resources for ASCs](#)

[Progressive eSupport Login](#)

[ASC Nurse Manager and Administrator Facebook Group](#)

Sincerely,  
The Progressive Surgical Solutions Team

