

JANUARY 27, 2020 11AM PT/2PM ET CMS QUALITY REPORTING UPDATE FOR ASCS

Gina Throneberry, MBA, RN, CASC, CNOR
ASC Association

CMS requirements and quality reporting can be challenging for perioperative leaders in the ambulatory surgery center setting. Participants will learn what quality reporting is required and the definitions and frequently asked questions for the indicators as well as the most up to date information.

MARCH 30, 2020 11AM PT/2PM ET HOW TO RIGHTSIZE YOUR ANESTHESIA TEAM: EFFICIENCY AND FUNCTIONALITY IN STAFFING

Chris Caldwell, CRNA
Care Plus Management

Anesthesia plays an important and unique role in the ASC setting. Common difficulties include overhead, staffing inflexibility, and a lack of team commitment/ownership. This webinar will explore examples of these challenges and how to handle them, demonstrating how the anesthesia service can contribute beyond pure anesthesia delivery.

MAY 26, 2020 11AM PT/2PM ET MEDICAL RECORD AUDIT WALKTHROUGH

Debra Stinchcomb, MBA, BSN, RN, CASC
Progressive Surgical Solutions

CMS tells us we must use our medical records in our QAPI program. But, how do you do that in a standardized, effective and beneficial way? Learn what to audit and how to make this process more robust than merely checking for dates and signatures. Improving clinical performance is the primary goal of the medical record audit and this webinar will give you tips for achieving this.

JULY 27, 2020 11AM PT/2PM ET CUSTOMER SERVICE: THE ASC PATIENT EXPERIENCE

Vanessa Sindell, MSN, BSN, RN
Progressive Surgical Solutions

As an ASC leader, it is your responsibility to ensure a positive patient experience. The patient's perception of your facility has direct impact on success. This webinar will focus on how to provide the best patient experience, tools to use in your ASC, and methods to improve customer satisfaction.

SEPTEMBER 28, 2020 11AM PT/2PM ET ANATOMY OF AN EFFECTIVE PERFORMANCE APPRAISAL

Regina Boore, MS, BSN, RN, CASC
Progressive Surgical Solutions

Do you dread performance appraisals as much as your staff does? Do you struggle to document specific behavioral examples to support your scores and make the process objective? Are the performance goals you set for your employees, truly aimed at improving their performance and professional development? Employee evaluations do not have to be a chore if you develop critical habits to facilitate meaningful assessments. Learn how to make your performance appraisals more effective.

NOVEMBER 30, 2020 11AM PT/2PM ET ANNUAL SURVEY WATCH REPORT

Leanne Gallegos BSN, RN
Progressive Surgical Solutions

We have the advantage of working with scores of facilities across the country, going through a variety of different types of surveys, including State licensing, accreditation, and Medicare certification. You can benefit from our experience! Join us for a summary of deficiencies cited over the past year.

REGISTER each month at www.ProgressiveSurgicalSolutions.com/huddle



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