

For a limited time, register for the entire WEBINAR series for \$250 (\$200 savings)

**FEBRUARY 28, 2020 11AM PT/2PM ET
PHYSICAL ENVIRONMENT
CHECKLIST/HOW TO TALK TO A
LIFE SAFETY SURVEYOR**

John L. Crowder Jr., PG, CHFM, CFPS
Progressive Surgical Solutions

CMS Surveys are becoming more difficult due to Life Safety Code requirements. Developing a physical environment checklist tailored to meet the needs of your facility is the first step in promoting a safer environment for patients, staff and visitors. Life Safety surveyors speak a different language. What are key things you should ask, say or dispute? Learn how to talk to an engineer more effectively.

**APRIL 23, 2020 11AM PT/2PM ET
A GUIDEBOOK TO ASC
CREDENTIALING**

Crissy Benze, MSN, BSN, RN
Progressive Surgical Solutions

Medical staff credentialing is still one of the top ten most frequently cited deficiencies, on any kind of survey. We have a scripted Credentialing Guide that walks you through the entire process to ensure compliance. Gain a better understanding of the exact requirements for medical staff and AHP credentialing.

**JUNE 19, 2020 11AM PT/2PM ET
CURRENT TRENDS IN HIPAA AND
CYBERSECURITY**

Kurt Bratten, Esq.
O'Connell and Aronowitz

Learn about current trends and increased breach reporting for healthcare providers. This webinar will review recent guidance from HHS's Office for Civil Rights (OCR) regarding Managing Malicious Insider Threats, Direct Liability of Business Associates and a revision to the limits on Civil Monetary Penalties for HIPAA Violations. Gain practical guidance and lessons that can be learned from recent OCR enforcement activity and resolution agreements.

**AUGUST 31, 2020 11AM PT/2PM ET
STERILE PROCESSING
DEPARTMENT BEST PRACTICES**

David Walles, CST, CRCST
Wolfe Surgery Center

This webinar will discuss best surgical practices and how to stay organized with routine daily, weekly, monthly and yearly maintenance of sterilization equipment. Learn ideas for tracking instruments to specific patients for cases and understand the importance of manufacturer guidelines for processing instrumentation.

**OCTOBER 23, 2020 11AM PT/2PM ET
LEADERSHIP LIVE PANEL**

Panel: TBD

A live panel of ASC directors with a focus on leadership. Are you a busy Administrator or Clinical Director at an ambulatory surgery center? Do you wear all the hats? Are you responsible for QAPI, Infection Control, Policies and Procedures, Medical Staff Credentialing, Human Resources, Inservice Training, etc.? Are you **the** leader in your facility? We will a panel of ASC directors your questions on how to be a more effective leader.

**DECEMBER 18, 2020 11AM PT/2PM ET
PROBLEM EMPLOYEES: HOW TO
MANAGE, HOW TO WIN**

Abtin Mehdizadegan
Cross, Gunter, Witherspoon & Galchus

Do you have a "problem" employee who has monopolized your HR Department's attention for far too long? This webinar will address different practical scenarios involving "problem employees" and how to handle them; discuss strategies for how to define success with problem employees; outline best practices for sticky situations; and, most importantly, present strategies for staying out of court, or winning your case if litigation ensues.

\$75 each, \$250 for an annual pass or FREE for eSupport members.

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1 Continued Education contact hour credit per webinar offered to licensed nurse attendees.

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