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A DIVISION OF BSM CONSULTING

# Informed Consent in the ASC

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PROGRESSIVE SURGICAL SOLUTIONS, A DIVISION OF BSM CONSULTING

WILL MILLER

HIGGS FLETCHER AND MACK

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## Learning Objectives

- Understand the process of obtaining an informed consent
- Identify the challenges and develop the solutions for challenges such as guardianship
- Understand real life scenarios and use them as examples in their ASC



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## Regulations and Standards: CMS

### CMS: PATIENT RIGHTS

#### 416.50(e) Standard: Exercise of rights and respect for property and person

- A well-designed informed consent process would include **discussion** of the following elements:
  - A description of the proposed surgery, including the anesthesia to be used;
  - The indications for the proposed surgery;
  - Material risks and benefits for the patient related to the surgery and anesthesia, including the likelihood of each, based on the available clinical evidence, as informed by the responsible practitioner's clinical judgment. Material risks could include risks with a high degree of likelihood but a low degree of severity, as well as those with a very low degree of likelihood but high degree of severity;
  - Treatment alternatives, including the attendant material risks and benefits;

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# Regulations and Standards: CMS

## CMS: PATIENT RIGHTS

### 416.50(e) Standard: Exercise of rights and respect for property and person

- A well-designed informed consent process would include **discussion** of the following elements:
  - The probable consequences of declining recommended or alternative therapies;
  - Who will conduct the surgical intervention and administer the anesthesia;
  - Whether physicians other than the operating practitioner will be performing important tasks related to the surgery, in accordance with the ASC's policies. Important surgical tasks include: opening and closing, dissecting tissue, removing tissue, harvesting grafts, transplanting tissue, administering anesthesia, implanting devices and placing invasive lines;
  - Whether, as permitted by State law, qualified medical practitioners who are not physicians will perform important parts of the surgery or administer the anesthesia, and if so, the types of tasks each type of practitioner will carry out; and that such practitioners will be performing only tasks within their scope of practice for which they have been granted privileges by the ASC.



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# Regulations and Standards: AAAHC

## AAAHC

**9.E, 10.I.J Properly executed informed consent(s) was (were) obtained prior to anesthesia administration and pre-operatively. One consent form may be used to satisfy the requirements of these two Standards.**

- Documentation is present to demonstrate that the following have been **discussed** with the patient:
  - a. The necessity or appropriateness of the proposed procedure or surgery.
  - b. Alternative treatment techniques.
- The clinical record demonstrates that the patient's written consent, or that of the patient's representative, was obtained before the surgery or procedure was performed.



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## Regulations and Standards: TJC

### TJC

- Written policy to include:
  - Specific care and treatment or services that require informed consent
  - Circumstances that would allow exceptions
  - When a surrogate decision maker may give informed consent
- Process should include a **discussion**
  - Proposed care, treatment or services
  - Benefits, risks, and side effects and potential problems during recuperation
  - Reasonable alternatives



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## Informed Consent

- “Consent is a process, not a form” (Fay Rozovsky)
- Communication between a patient and healthcare provider
- Patients have responsibilities
- A signed consent records the conclusion of the process



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## Informed Consent Process

- Description of proposed surgery including anesthesia
  - Who will conduct surgery and provide anesthesia
- Diagnosis
- Surgical procedure to be performed including benefits, risks and alternatives
- Time involved for procedure and recovery
  - Ride home with responsible adult
- Restrictions on resuming normal activities
- Requirements for follow up care



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## The Legal Perspective

- Informed Consent: purpose and legal risk overview
- What the jury hears
- Real life experiences: joy through the pain of others



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## Purpose of Informed Consent

- Enable the patient/patient representative to make an informed, and educated, decision as to the care to undergo
  - Surgical procedure
  - Anesthesia- intubation and type of anesthesia
- Confirm the authorization of patient/patient representative to proceed
- Legal Defense: provide record of acknowledgment of risks, and agreement to proceed
  - Defense of lack of informed consent claims + battery claims
  - Defense of negligence claims for occurrence of a known complication (bleeding, infection, nerve injury, neurologic injury, death etc.)



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## What the Jury hears...

### Definition of informed consent



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## CACI 532. Informed Consent - Definition

A patient's consent to a medical procedure must be "informed." A patient gives an "informed consent" only after the [insert type of medical practitioner] has adequately explained the proposed treatment or procedure. A [insert type of medical practitioner] must explain the likelihood of success and the risks of agreeing to a medical procedure in language that the patient can understand. A [insert type of medical practitioner] must give the patient as much information as he/she needs to make an informed decision, including any risk that a reasonable person would consider important in deciding to have the proposed treatment or procedure, and any other information skilled practitioners would disclose to the patient under the same or similar circumstances. The patient must be told about any risk of death or serious injury or significant potential complications that may occur if the procedure is performed. A [insert type of medical practitioner] is not required to explain minor risks that are not likely to occur.



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## Elements Required for Consent

- Explanation of proposed treatment or procedure
- Explanation of the risks, benefits, and alternatives
  - In language the patient/patient rep can understand
  - Disclosure of any serious risk of injury
  - Disclosure of any risk of death
  - Disclosure of risks SOC community require
  - Generally not required to disclose "minor" risks not likely to occur
  - Generally not required to disclose alternative treatments that not recommended for that patient



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## Legal Risk of Failure to Obtain Consent

- **Why should I care?**
  1. Failure to obtain informed consent = typically negligence claim
  2. Failure to obtain consent = “battery” claim
- Monumental difference in LOIC vs. Battery claims:
  - Lack of informed consent (“LOIC”) covered by insurance
  - LOIC typically covered by favorable state statutes and damages limits (e.g., MICRA)
  - Battery = intentional act + typically not covered by insurance
  - Battery exposes ASC to punitive damages (not covered by insurance)
  - Battery typically not covered by favorable state statutes and damages limits



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## Understanding Lack of Informed Consent vs. Battery

### LACK OF INFORMED CONSENT

- Patient consented to the particular procedure, but wasn't provided enough info to be “informed”
  - **Example:** agreed to R knee surgery, not told of risk of infection, gets infection following right knee surgery

### BATTERY (2 SCENARIOS)

1. Patient never consented to the procedure done – e.g., patient agreed to R knee, you did L
2. “Conditional consent”- e.g., patient only agreed to fiberoptic intubation



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## What the Jury hears...

### Lack of informed consent claim



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### CACI 533. Failure to Obtain Informed Consent Essential Factual Elements

Plaintiff claims that Defendant was **negligent** because he/she performed a medical procedure on Plaintiff without first obtaining his/her informed consent. To establish this claim, **Plaintiff must prove all of the following**: 1. That **Defendant performed a medical procedure on Plaintiff**; 2. That **Defendant did not disclose to Plaintiff the important potential results and risks of, and alternatives to, the medical procedure**; 3. That **a reasonable person in Plaintiff's position would not have agreed** to the medical procedure if he or she had been adequately informed; and 4. That Plaintiff was harmed by a result or risk that Defendant should have explained.

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## What the Jury hears...

Battery based on lack of any consent



## CACI 530A. Medical Battery

Plaintiff claims that [name of defendant] committed a medical **battery**. To establish this claim, **Plaintiff must prove all** of the following: **1. That Defendant performed a medical procedure without Plaintiff's consent; [or] 1. [That Plaintiff consented to one medical procedure, but Defendant performed a substantially different medical procedure;]** **2. That Plaintiff was harmed;** and **3. That Defendant's conduct was a substantial factor in causing Plaintiff's harm. A patient can consent to a medical procedure by words or conduct.**

## What the Jury hears...

### Battery based on conditional consent



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## CACI 530B. Medical Battery

**Conditional Consent** Plaintiff claims that Defendant committed a medical battery. To establish this claim, Plaintiff must prove all of the following: 1. That Plaintiff consented to a medical procedure, but only on the condition that [describe what had to occur before consent would be given]; 2. That Defendant proceeded without this condition having occurred; 3. That Defendant intended to perform the procedure with knowledge that the condition had not occurred; 4. That Plaintiff was harmed; and 5. That Defendant's conduct was a substantial factor in causing Plaintiff's harm. A patient can consent to a medical procedure by words or conduct.

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## Who's duty is it to obtain Informed Consent?

- **Generally it is the physician...why?**
  - Physicians diagnose, formulate treatment plans, recommend the treatment, and are required to know the risks and benefits to make informed recommendations to patient
  - Some states (including CA), the physician stands in a fiduciary relationship with the patient, whereas generally the ASC does not
    - Moore v Regents of Univ. of California (1990) 51 C.3d 120, 133
    - Cobbs v. Grant (1972) 8 C.3d 229
    - Derrick v. Ontario Community Hospital (1975) 47 CA3d 145,154
- **Exceptions:**
  - Registered nurse anesthetist, RNP, other?



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## Real World Experience

“war stories”  
joy through the pain of others



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# Consent Lawsuit

## So you want to spend 2 months in trial?

- Patient = 45 Year-old female physician with former privileges at our ASC
- Contends only consented to surgery with fiberoptic intubation- alleged “conditional consent”
- Writes difficult intubation on Pre-anesthesia Questionnaire
- Pre-op discussions with nurse and anesthesiologist
- Anesthesia consent form makes no mention of fiberoptic intubation
- Nasal-tracheal intubation without use of fiberoptics
- Claims “traumatic” intubation, resulting in hypoxic event
- Claims brain damage, unable to return to work as physician and \$15 million in damages
- Sues anesthesiologist, ASC Medical Director, and ASC for battery and negligence
- Trial involves 31 witnesses, lasts 2 months, with ASC rep and physicians present every day
- Result: Jury verdict for defense, ASC seeks costs \$250k+



# Anesthesia and Surgical Consent Forms

**PATIENT CONSENT FOR ANESTHESIA/SEDATION**

I understand that I will need anesthesia services for the surgical procedure(s) to be done on \_\_\_\_\_ (date), and that the type of anesthesia to be used will depend upon the procedure and my physical condition.

Anesthesia is a specialty medical service which involves providing an unconscious or sedated state with diminished response to pain and stress during the course of a medical, surgical, or dental procedure.

During the course of a surgical procedure, conditions may require additional or different anesthesia monitoring or techniques, and I ask that the anesthesiologist provide any other necessary services for my benefit and well-being.

In addition to the anesthesiologist whose name appears on this document, my anesthesia care may be provided by other anesthesiologists who are members of the anesthesia departments at LaVita Surgical Center.

No guarantees have been made by anyone regarding the anesthesia services which I am agreeing to here.

**TYPES OF ANESTHESIA AND SEDATION**

**GENERAL ANESTHESIA**  
 Consciousness is lost and breathing and respiratory gases are passed through a tube placed in the trachea (trachea) via the mouth or nose.

**SPINAL ANESTHESIA**  
 Consciousness is maintained but the patient is sedated. The anesthetic is injected into the spinal fluid (lumbar space) to provide anesthesia (loss of sensation).

**REGIONAL ANESTHESIA**  
 1. **Epidural Anesthesia:** A needle catheter is inserted into the spinal (lumbar) space to provide anesthesia (loss of sensation).  
 2. **Spinal Anesthesia:** The anesthetic agent is injected into the spinal subarachnoid space to provide anesthesia (loss of sensation).  
 3. **Nerve Block:** Local anesthetic agents are injected into specific areas to block nerve transmission.

**MONITORING AND SUPPORTIVE CARE:** Includes the monitoring of heart rate, blood pressure, oxygenation, pulse and mental status, respiratory condition and oxygenation as needed. These services may be provided by a Registered Nurse who has demonstrated competency in anesthesia services. The Registered Nurse will be acting upon orders directed by the surgeon. Continuous sedation may also include local anesthesia as described below.

**LOCAL ANESTHESIA**  
 1. **Local Anesthetic Infiltration:** Anesthetic agents are injected or infiltrated directly into a small area of body, for example, the surgical site.  
 2. **Topical Anesthesia:** Surface anesthetic is produced by direct application of anesthetic agents on skin or mucous membranes.

**RISKS AND COMPLICATIONS:** may include but are not limited to: Allergic reactions, respiratory depression, low blood pressure, low oxygen, drowsiness, headache, difficulty in reversing the effects of anesthesia, infection, breathing difficulty and/or nausea, muscle aches, nausea, eye injury, pain, paralysis, pneumonia, positional nerve injury, need of endotracheal intubation by others, infection, sore throat, among other functions of anesthesia and death.

I have been given the opportunity to ask questions about my anesthesia and that I have sufficient information to give the informed consent. I agree to the administration of the anesthesia procedure on my \_\_\_\_\_ (signature) the administration of anesthesia might be used for the procedure(s).

\_\_\_\_\_  
 Anesthesiologist/Physician

\_\_\_\_\_  
 DATE

**CONSENT TO OPERATION AND OTHER MEDICAL SERVICES INCLUDING TRANSFUSIONS**

I understand that I will need anesthesia services for the surgical procedure(s) to be done on \_\_\_\_\_ (date), and that the type of anesthesia to be used will depend upon the procedure and my physical condition.

Anesthesia is a specialty medical service which involves providing an unconscious or sedated state with diminished response to pain and stress during the course of a medical, surgical, or dental procedure.

During the course of a surgical procedure, conditions may require additional or different anesthesia monitoring or techniques, and I ask that the anesthesiologist provide any other necessary services for my benefit and well-being.

In addition to the anesthesiologist whose name appears on this document, my anesthesia care may be provided by other anesthesiologists who are members of the anesthesia departments at LaVita Surgical Center.

No guarantees have been made by anyone regarding the anesthesia services which I am agreeing to here.

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**GENERAL ANESTHESIA**  
 Consciousness is lost and breathing and respiratory gases are passed through a tube placed in the trachea (trachea) via the mouth or nose.

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I have been given the opportunity to ask questions about my anesthesia and that I have sufficient information to give the informed consent. I agree to the administration of the anesthesia procedure on my \_\_\_\_\_ (signature) the administration of anesthesia might be used for the procedure(s).

\_\_\_\_\_  
 Anesthesiologist/Physician

\_\_\_\_\_  
 DATE

## Lessons Learned

- Written consent forms were crucial to defense
  - “No guarantees regarding anesthesia services to be provided”
  - “Conditions may require additional or different anesthetic monitoring or techniques...”
  - Others may be provide anesthesia services
  - Disclosure of risks including “brain damage”
  - “I’ve been given the opportunity to ask questions...” and consented to anesthesia and procedure
  - Date and time of patient signature
  - Surgical consent- physicians are independent contractors and agents of patient
- Get the consent in writing
- Use “long form” consent – help us to help you



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## Physician, Facility & Anesthesia

- What is the difference between a physician consent, facility consent and anesthesia consent?
- Do you need separate consents for the procedure and anesthesia? (from a legal standpoint, not accreditation body requirement)
- Do you need to list risks/benefits/alternatives?
- Who gives the anesthesia informed consent information to the patient? Can they sign the consent before this given?



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# Physician, Facility & Anesthesia

- Must give consent prior to agreeing to surgery
  - GI
  - Vascular
  - Facility must ensure that the practitioner responsible for the care obtained consent
- Should give consent prior to agreeing to administration anesthesia
- Anesthesia consents should contain:
  - Explanation of the anesthesia, benefits, risks, alternatives, blood and blood product information
  - Who can give anesthesia information? CRNA ? MDA? Surgeon?
  - If not the provider, it raises the risk that a non anesthesia provider is not equipped to give information for informed consent



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# Physician, Facility & Anesthesia

- AANA: American Association of Nurse Anesthetists
- [https://www.aana.com/docs/default-source/practice-aana-com-web-documents-\(all\)/informed-consent-for-anesthesia-care.pdf](https://www.aana.com/docs/default-source/practice-aana-com-web-documents-(all)/informed-consent-for-anesthesia-care.pdf)
- Pre anesthesia evaluation imperative and time must be allowed to obtain anesthesia consent



## Informed Consent for Anesthesia Care Policy and Practice Considerations

The following considerations are solely for informational purposes, are not intended to provide legal advice, and should not be considered or relied upon as legal guidance. Federal, state, local, and accreditation requirements vary and are subject to change. Please seek all necessary legal and expert assistance regarding the requirements specific to your practice.

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**Purpose**  
This document summarizes the ethical and legal concepts of informed consent for anesthesia, describes the elements of informed consent, and provides recommendations for engaging in the informed consent process for anesthesia services. It serves as a resource document for anesthesia professionals, healthcare professionals, and healthcare facilities for development of anesthesia informed consent policy and practice considerations. Anesthesia professionals, including Certified Registered Nurse Anesthetists (CRNAs), are responsible for following the informed consent requirements specified in federal, state, and local law, accreditation standards, and facility policies.

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American Association of Nurse Anesthetists, 222 South Prospect Ave., Park Ridge, Illinois 60068-0001 | [www.aana.com](http://www.aana.com)  
Published on Practice Advisor | 01/16/2016 | <https://www.practiceadvisor.com>



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## Physician, Facility & Anesthesia

Do you need a copy of the physician's consent form?

No

Does the surgeon need to sign your facility consent form?

No



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## Physician, Facility & Anesthesia

- Issues to consider for facility consent process
  - If witness is utilized, they are only ensuring the patient is signing
  - Facility consent discussion should be in a private location and before the patient has received any sedation
  - Ask patient to state the procedure to you
  - Ask patient if they have any questions
  - If a patient expresses unanswered questions or concerns, he or she should not sign the form until the physician has addressed all concerns



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## Informed Consent Format

- **Long Form:** Lists the benefits, risks, alternatives
- **Short Forms:** General with a statement that the patient is agreeing they have been given information about the above



**Legal Perspective:** Long form provides greater protection – express ultimate risk of death



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## Informed Consent in Other States (Similar)

### TEXAS PHYSICIAN CONSENT

“...for a patient to recover against a provider for lack of informed consent, the patient must show that the provider was negligent in failing to disclose the risks or hazards that could have influenced a reasonable person in making a decision to give or withhold consent.”

- §601.2 Procedures Requiring Full Disclosure of Specific Risks and Hazards—List A
- §601.3 Procedures Requiring No Disclosure of Specific Risks and Hazards--List B
- §601.4 Disclosure and Consent Form
- §601.5 Disclosure and Consent Form for Radiation Therapy
- §601.6 History
- §601.7 Informed Consent for Electroconvulsive Therapy
- §601.8 Disclosure and Consent Form for Hysterectomy
- §601.9 Disclosure and Consent Form for Anesthesia and/or Perioperative Pain Management (Analgesia)



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## Surgical Procedure

- Does the procedure have to be spelled out completely?
  - **YES**, procedure should be worded in medical jargon
  - No acronyms or abbreviations should be used
  - Verbal description should be given in a manner the patient can understand



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## Guardianship

- Who can sign a consent form for the patient and in what circumstances?
- Minors
  - Parents or guardian parent
  - Legal Guardians
  - Know your state laws. “Mature Minor” or “Emancipated Minor”
  - May be procedure specific
- Patients deemed incompetent
  - Legal Guardian previously chosen by patient
  - Medical Power of Attorney
  - Legal procedure to assign court appointed guardian
  - States addressing issues of growing elderly population
    - NC: “Two Physician Rule”; N.C.G.S. 90-21.13



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## Consent Time Limit

- Is there a time limit on consents?
  - **NO** (Other than sterilization permits)
  - Should be based on changes in patient history which would alter the risks, benefits and alternatives
  - Should have a policy indicating a time limit if you allow facility consent forms signed prior to date of service

**Legal Perspective:** If you set a limit, make sure you follow it to avoid admitted battery!



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## HIV Testing

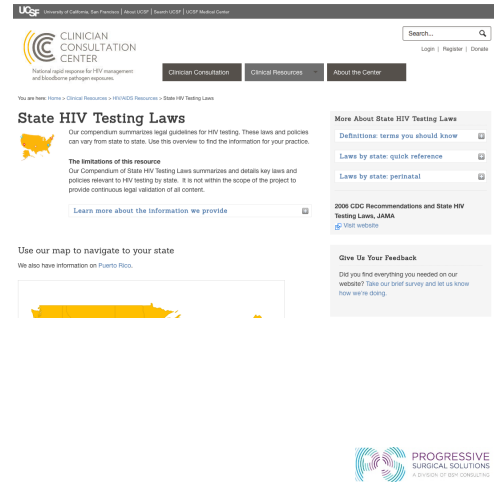
- Do you need a separate consent for HIV testing?
  - **NO, BUT...**
- Old law: required a separate consent
- 2006: CDC recommended routine HIV testing focused on adults, adolescents and pregnant women. Anyone between 13 and 64 y.o.
- **Issues:** Who does counseling? Who discusses HIV testing benefits or positive test results?



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# HIV Testing

- HRET (The Health Research Education Trust) recommends including consent for HIV testing as part of consent form rather than a separate form.
- NCCC provides tool for state laws: <http://nccc.ucsf.edu/clinical-resources/hiv-aids-resources/state-hiv-testing-laws/>
  - Use as starting point



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# Reproductive Consents

- Sterilization procedures
  - Failed sterilization
  - Complications
  - Spousal consent (Not required)
  - Consent Time Limits
- Abortions
  - Parental consent of minors
  - Waiting period
  - Spouse notification



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# Consent Additions

- ASC items that require informed consent and should be disclosed to patients include:
  - Students
  - Outside representatives or other non-employees
  - Photographs, videotaping or the production of slides
  - Tissue Disposal
  - Research
  - Use of blood or blood products
- Additional consent item
  - Pt Rights, AD policy, Ownership interest of physicians in ASC



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# Available on Progressive eSupport

- eSupport/Compliance/Policy & Procedure Update/Administration

PROGRESSIVE SURGICAL SOLUTIONS A DIVISION OF STRYKER

HOME ESUPPORT ▾ BLOG ▾ FORUM ACCOUNT ▾

P&P: ADMINISTRATION

CLICK LINKS BELOW TO DOWNLOAD

- ▣ Advance Directives
- ▣ Changing Providers
- ▣ Compliance with HHS 1557
- ▣ Computer Access and Security
- ▣ Dismissal: Patient and Visitor
- ▣ Employee Add/Edit/Delete
- ▣ Governance
- ▣ Impaired Healthcare Professional
- ▣ Informed Consent
- ▣ Institutional Review Committees
- ▣ Mandatory Notification to AAAHC of Significant Changes

SEARCH

POLICY AND PROCEDURE UPDATE

- Overview
- Recent Updates
- Administration
- Anesthesia/Medication Management
- HIPAA
- Human Resources
- Infection Control
- Nursing
- OSHA

**Informed Consent Policy to download and customize**

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# Available on Progressive eSupport

## eSupport/Operations/Sample Forms/Consents

The screenshot displays the Progressive Surgical Solutions eSupport interface. On the left, a navigation menu lists 'SAMPLE FORMS: CONSENTS' with a sub-menu for 'CLICK LINKS BELOW TO DOWNLOAD'. The main content area shows a 'CONSENT FOR ANESTHESIA SERVICES' form with sections for Facility Consent, Consent for Surgery, and Consent for Anesthesia. A red arrow points from the menu to the text 'Anesthesia and Facility Consent Templates to customize'.

**Anesthesia and Facility Consent Templates to customize**

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## Can you say this?

“You’ll feel like your old self after surgery”

“reassuring statement” vs. guarantee

You must have \_\_\_\_\_ procedure.

Coercion

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## Withdrawal of Consent/Refusal of Treatment

- Leaving AMA
  - Develop a policy on AMA
  - Have a form for the patient to sign
  - Document conversations leading up to the withdrawal of consent



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## Real World Solutions

- Consider the informed consent a process
- Encourage patients to ask questions
  - If the patient has procedural questions, stop the process and notify the surgeon or anesthesiologist
  - If questions or concerns are raised- make sure they are answered/addresses
- Consent signed only after chance to speak with the physicians
  - Sounds simple, but do you practice that?
  - Patient speaking with physician can help exonerate ASC



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## Real World Solutions

- Provide appropriate interpretation services, as needed
- Ensure patients can legally give consent- minor, incompetent, etc.?
- Thorough written consent provides significant defense
  - Scope of procedure
  - Type of anesthesia
  - Risks of procedure including death – creates argument lesser risk consented to
  - Physician right to exercise clinical judgment
- Elective procedure generally- if in doubt, delay or reschedule case



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## Real World Solutions

- Understand “witness” vs. “obtain” informed consent
  - Generally, the physician obtains, we witness patient attest they provided informed consent
- Extremely useful reference materials:
  - California- “The Consent Manual” by CA Hospital Association (CHA)
  - Other states- similar hospital or ASC association publications



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## Resources

- Rozovsky, Fay A., *Consent to Treatment: A Practical Guide*, 4<sup>th</sup> edition, New York, Wolters Kluwer Law & Business, 2014, Print
- CMS [www.cms.gov](http://www.cms.gov)
- AAAHC [www.aaahc.org](http://www.aaahc.org)
- TJC [www.Jointcommision.org](http://www.Jointcommision.org)
- CACI California Civil Jury Instructions



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## Questions?

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## Continued Education



1 CE CONTACT  
HOUR PER  
ATTENDEE.  
(LICENSED NURSES)



COMPLETE COURSE  
EVALUATION SENT  
VIA EMAIL  
BY FRIDAY 12/27.



ALLOW 2 WEEKS  
FOR PROCESSING  
OF YOUR  
CERTIFICATE.



ANY QUESTIONS  
REGARDING CE  
CREDIT, CONTACT  
[LYN@PSS4ASC.COM](mailto:LYN@PSS4ASC.COM)



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## Join the eSupport Community!



Request your free web demo today  
[www.progressivesurgicalsolutions.com/esupport](http://www.progressivesurgicalsolutions.com/esupport)



Email us at [info@pss4asc.com](mailto:info@pss4asc.com)



Or call us! (855) 777-4272

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## Join our Private Facebook Group

- A place to connect, support, and network with other ASC managers all over the country

[www.facebook.com/groups/ascmangers/](http://www.facebook.com/groups/ascmangers/)



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## The ASC Nurse Leadership Conference

**ASC** LEADERSHIP  
**NURSE** CONFERENCE  
FEB 6-7 • 2020  
DALLAS, TEXAS



ASCNURSELEADERSHIP.COM

*Join us!*

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## The 2020 Webinar Line Up!

DATE	🕒	CE	WEBINAR TOPIC	SPEAKER
January 27	20 min		ASC Quality Reporting Update	Gina Throneberry
February 28	60 min	✓	Physical Environment Checklist/How to Talk to an Engineer	John L. Crowder, Jr.
March 30	20 min		Anesthesia Services	Chris Caldwell
April 24	60 min	✓	Credentialing Review	Crissy Benze
May 26	20 min		Medical Record Audit Walkthrough	Debra Stinchcomb
June 26	60 min	✓	Current Trends in HIPAA and Cybersecurity	Kurt Bratten, Esq.
July 27	20 min		Customer Service	Vanessa Sindell
August 28	60 min	✓	Sterile Processing Department Best Practices	Dave Walles
September 28	20 min		How to Make a Performance Appraisal Effective	Regina Boore
October 30	60 min	✓	Leadership Panel	TBD
November 30	20 min		Annual Survey Watch Report	Leanne Gallegos
December 28	60 min	✓	Problem Employees: How to Manage, How to Win	Abtin Mehdizadegan

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