

JANUARY 28, 2019 11AM PT/2PM ET CMS QUALITY REPORTING UPDATE FOR ASCS

Gina Throneberry,
ASC Association

CMS requirements and quality reporting can be challenging for perioperative leaders in the ambulatory surgery center setting. Participants will learn what quality reporting is required and the definitions and frequently asked questions for the indicators as well as the most up to date information.

MARCH 25, 2019 11AM PT/2PM ET HOW TO TALK TO SURVEYORS

Vanessa Sindell, MSN, BSN, RN
Progressive Surgical Solutions

Communicating with Surveyors can have an effect on the outcome of your survey. Knowing what and how they are going to ask you to meet regulations can help you better prepare for the way you will respond and communicate with them. Join us as we give you some real-life examples and tips for communicating effectively with surveyors and improving your chances of having a better survey outcome.

MAY 20, 2019 11AM PT/2PM ET CULTURE OF SAFETY

Crissy Benze, MSN, BSN, RN
Progressive Surgical Solutions

Patient safety is paramount and should be priority #1 in all facilities. Improving the culture of safety within health care is an essential component of preventing or reducing errors and improving overall health care quality. Safety culture is generally measured by surveying providers at all levels. Join us to discuss where to get these surveys and how to implement them.

JULY 29, 2019 11AM PT/2PM ET CULTURAL SENSITIVITY

Debra Stinchcomb, MBA, BSN, RN, CASC
Progressive Surgical Solutions

Cultural Sensitivity refers to a set of skills that you have to understand and learn about other people who may not have the same cultural ideals as you. Learn how cultural sensitivity has an impact on employee’s awareness and patient satisfaction in your ASC and how you can ensure addressing this issue.

SEPTEMBER 30, 2019 11AM PT/2PM ET MEDICATION SHORTAGES AND HOW TO HANDLE THEM

Gregory Tertes, R.Ph.
Safe Medication Management for ASCs

Medication shortages are now an ongoing part of business. They can be difficult, time consuming, and occasionally dangerous. Your consultant pharmacist can’t make the shortages go away, but there are techniques to prevent them from affecting patients. We’ll consider some common pitfalls and proactive strategies in ordering, stocking, and use of medications and their alternatives in times of shortages.

NOVEMBER 25, 2019 11AM PT/2PM ET ANNUAL SURVEY WATCH REPORT

Leanne Gallegos BSN, RN
Progressive Surgical Solutions

Progressive Surgical Solutions has the advantage of working with scores of facilities across the country, going through a variety of different types of surveys, including State licensing, accreditation, and Medicare certification. You can benefit from our experience! Join us for a summary of deficiencies cited over the past year.

REGISTER each month at www.ProgressiveSurgicalSolutions.com/huddle



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