




**PROGRESSIVE
SURGICAL**
Half Time


Keeping you "in the know" in the ASC industry




**Ask the Clinical
Director
and Administrator
LIVE Panel**

Progressive Half Time Webinar
October 26, 2018
Facilitated by Crissy Benze, MSN, BSN, RN


THE PANEL




JARED ABEL
Administrator
Lawrence Surgery Center
Lawrence, KS



MINDA SORIA
MHA, BSN, RN
Administrative Director
Eye Surgery Center
of San Francisco
San Francisco, CA




APRIL MCELHENY
BSN, RN, CASC
Clinical Director
Laurel Laser & Surgery Center
Duncansville, PA



JOAN CONINE
BSN, RN, CNOR
Clinical Director
NWO Orthopedic
Surgery Center
Findlay, Ohio


YOUR ROLE

- What is the most challenging thing about your job?




YOUR ROLE

- What are the important traits that you feel a leader should possess?



YOUR ROLE

- What are some of your best time management tips?



STAFF MANAGEMENT

- What are some secrets to recruitment and retaining good staff?



STAFF MANAGEMENT

- How do you handle employees who constantly do not get along?



STAFF MANAGEMENT

- What is your policy on employees and cell phones?
- What challenges do you face enforcing it?



STAFF MANAGEMENT

- How do you get staff involved in activities within the facility?
- Especially related to QAPI?



STAFF MANAGEMENT

- How do you handle surgeon issues (i.e. consistently arriving late, yelling at staff, not participating in time out, etc.)



MEDICATION MANAGEMENT

- Are you facing issues with drug shortages?
- How are you dealing with them (i.e. IV solutions, medications)?



MEDICATION MANAGEMENT

- Did you have to make major changes to comply with no multiple-dose vials in immediate patient care areas?



MEDICATION MANAGEMENT

- Who signs the consent for mentally challenged patients?



EDUCATION

- How often does your Infection Control Coordinator do IC education/training throughout the year?
- What kind of education do they typically do (i.e. online courses, meetings)



EDUCATION

- What resources do you use for staff education?



SURVEYS

- What issues have you had on recent surveys? Share a couple citations.



SURVEYS

- Have you opted to have a Life Safety Code mock survey after the adoption of 2012 NFPA LSC?
 - Did you have to do any construction after the adoption?
 - Have you had LSC issues on recent surveys?



DOCUMENTATION

- Do you use EMR?
- Which one?
- Do you recommend it?



QAPI

- Describe the flow of your QAPI meetings.



QAPI


- What is your best recent QAPI study? Provide details about topic, study, data findings, and subsequent action plan.




QUESTIONS?





CONTINUED EDUCATION




1 CE CONTACT HOUR PER ATTENDEE.



COMPLETE COURSE EVALUATION BY FRIDAY 8/31.



ALLOW 2 WEEKS FOR PROCESSING OF YOUR CERTIFICATE.



ANY QUESTIONS REGARDING CE CREDIT, CONTACT LYN@PSS4ASC.COM

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Tuesday November 27, 2018 11AM PT/2PM ET
WORKING EFFECTIVELY WITH YOUR MEDICAL STAFF
Vanessa Sindell, MSN, BSN, RN

MARK YOUR CALENDAR



Friday December 21, 2018 11AM PT/ 2PM ET
LEADING FROM THE MIDDLE
Regina Boore, MS, BSN, RN, CASC
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