




**PROGRESSIVE
SURGICAL**
Half Time

Keeping you "in the know" in the ASC industry




Ask the Clinical Director Panel

Alison Galloway, BSN, RN
Denise Carpenter, BSN, RN
Jenn Sargent, RN
Moderated by Crissy Benze, MSN, BSN, RN


Challenges

What is the most challenging thing about your job?
Pick the top 3 things.




Clinical Director Traits

What are important traits that you feel a Clinical Director should possess?




QAPI Studies

What is your best recent QAPI study? Provide details about topic, study, data findings, and subsequent action plan.



Staff Involvement

How do you get staff involved in activities within the facility? Especially related to QAPI?




Recruiting and Retaining

Share some secrets to recruitment and retaining good staff?




Employee Issues

How do you handle employees who constantly do not get along?




Cell Phones

What is your policy on employees and cell phones?




Surgeon Issues

How do you handle surgeon issues (i.e., consistently arriving late, yelling at staff, not participating in Time Outs, etc.)?




Speedy Surgeons

How do you keep up with your fastest surgeons without compromising standards?




Staff Competencies

What do you use for competency requirements for clinical staff, specifically for blood glucose and pregnancy testing?




Surgical Schedule Records

How long do you keep past surgical schedules? Is it required to keep paper schedules if the facility has them electronically?




Drug Shortages

Are you facing issues with drug shortages? How are you dealing with them (i.e., IV solutions, medications)?




Multiple-Dose Vials

Did you have to make major changes to comply with no multiple-dose vials in immediate patient care areas?




Consent

Who signs the consent for mentally challenged patients?




Ophtho Sterilization

For ophthalmology, did you change the way you decontaminate and sterilize instruments? Especially if you were using Statims?




Infection Control Coordinator

How often does your Infection Control Coordinator do IC education/training throughout the year? What kind of education do they typically do (i.e., online courses, meetings)?




Staff Education

What resources do you use for staff education?



Survey Citations

What issues have you had on recent surveys?
Share a couple of citations.




Life Safety Code

Have you opted to have a Life Safety Code mock survey after the adoption of the 2012 NFPA LSC

Did you have to do any construction after the adoption of the 2012 NFPA LSC by CMS?

Have you had LSC issues on recent surveys?



Emergency Preparedness

What have you done to prepare and implement the new emergency preparedness requirements?

Are you creating policies related to opening a full incident command like hospitals?


What organizations have you worked with in order to fulfill the requirement for cooperation and collaboration with local, tribal, regional, State, and Federal emergency preparedness officials?

How many drills are required each year? And what kind of drills do they need to be?

Questions?


Members post to the Forum!

info@pss4asc.com




Continued Education Credit

- 1 CE contact hour per attendee.
- Complete course evaluation by Friday 11/3.
- Allow 2 weeks for processing of your certificate.
- Any questions regarding continued education contact courtney@pss4asc.com



Mark Your Calendars




PROGRESSIVE
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Huddle

November 20, 2017 11am PT/ 2am ET
ANNUAL SURVEY WATCH REPORT
Crissy Benze, MSN, BSN, RN
Progressive Surgical Solutions

January 22, 2018 11am PT/ 2am ET
QUALITY REPORTING UPDATE
Gina Throneberry
ASC Association

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February 23, 2018 11am PT/ 2am ET
INFECTION CONTROL PLAN
Donna Nucci, RN, MS, CIC
